

**GROUP HOTEL INFORMATION** 

Thank you for choosing to book your group with The Cove on Ormond Beach, and at Daytona Beach Regency.

# Please take a moment to review and share the below policies and information with your group. There is important information you will not want to miss.

### Please provide your guests the following ways to start booking their reservations:

Personalized booking link: **The Cove on Ormond Beach**; **South Tower -**<u>https://www.diamondresortsandhotels.com/Availability?mkc=GICONZ&property=CII&checkin=&checkout=&adt=1</u> &chl=0&rm=1&step=1&sn=False&cn=

### North Tower -

https://www.diamondresortsandhotels.com/Availability?mkc=GICONZ&property=COB&checkin=&checkout=&adt =1&chl=0&rm=1&step=1&sn=False&cn=

## Daytona Beach

**Regency**: <u>https://www.diamondresortsandhotels.com/Availability?mkc=GICONZ&property=DBR&checkin=&check</u> out=&adt=1&chl=0&rm=1&step=1&sn=False&cn=

Call Center: 1800 438 2929 – From 3am to 10pm EST. When you call inform the reservation agent the name of the Resort, arrival and departure dates, and the group code **GICONZ**.

#### For reference:

- Property: The Cove on Ormond Beach
  - Your Group Name is: Ormond Beach Soccer Club Iconz Cup 2024
  - Your Block Code is: GICONZ
  - Cutoff date: 12/22/23
  - Group rates:

Cove on Ormond Beach	Rate	Daytona Beach Regency	Rate
Studio	\$133	Studio	\$154
One Bedroom	\$169	One Bedroom	\$176
Two Bedroom	\$241		

\*Rates do not include an \$22.95 per night resort fee;

\*Rates do not include 12.5% sales/occupancy tax

\*Changes to arrival and departure dates will change the rates.

**Extended Stays:** To book rooms before or after the block dates, guest should make their reservation for the dates inside the block, then email me and ask for the additional nights to be added. Guests should provide their reservation number, as well as their intended arrival and departure dates.

#### Group Concessions

- Check-in is at 4pm and check-out is at 10am.
- It is strongly suggested that guests requiring an early check in should book the night prior, as check in starts at 4pm daily. Early check-ins are **based upon availability** and can only be confirmed by the <u>resort's front desk team directly</u>.
- No deposit is required during the reservation booking process. The first night room charge plus tax will be collected 48 hours prior to arrival.
- Reservation modifications can be made, based upon availability, until 48 hours prior to arrival.
- Within 48 hours of arrival, reservations are considered final. Cancellations will receive a penalty of first night plus tax.

- No-show reservations will be charged first night's room plus tax to the individual.
- Required at check in: A minimum of one adult (21 years of age or older) a credit card and valid photo ID, per reservation. The credit card used for the one night payment must be presented at check in and the name on the credit card must match the ID.
- Any special request you may have will be noted to your reservation but cannot be guaranteed.
- Daily housekeeping is available at a nominal fee. Please contact the resort's front desk by dialing "0" from your in-unit telephone for assistance.
- Any unused group inventory will be released on cutoff date 12/22/23. After this date, reservations are subject to availability and rooms/rates are no longer guaranteed.
- Resort common areas (pools, grills, sports courts, etc.), pool chairs, and tables cannot be reserved.
- Resort amenities (pools, fitness center, sport courts, etc.) are available to registered guests only. Non-registered guests will be unable to utilize resort amenities.

Please let us know if you require any additional assistance.

The Iconz Cup Team